

If you can't come to receive the service, cancel pre-appointment!

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News



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Between 6 and 10 September, 2049 clients did not come and did not cancel their pre-appointment.

Thanks to the 603 clients who canceled their appointment on time!

If you are unable to attend the service at the requested time, cancel the previous appointment:

by writing to the e-mail of OCMA division where the previous registration was made, indicate the previously applied date, time, your name and surname;

or by the link sent to your e-mail if pre-booking was made by using the Qticket app on our website;

or using the Q-ticket smartphone app.

We remind you that each not-canceled appointment means that someone who really needs identity documents will not be able to obtain them in time!

<https://www.pmlp.gov.lv/en/article/if-you-cant-come-receive-service-cancel-pre-appointment-12>